

Sugar Grove Park District

www.sgparks.org Phone: 630.466.7436 Fax: 630.466.8675

Good Times Guarantee Refund Form

ALL REFUNDS ARE SUBJECT TO FINAL APPROVAL BY PROGRAM SUPERVISOR

Sugar Grove Park District Application for Good Time Guarantee Refund

At the Sugar Grove Park District, we are committed to providing the public with **high quality** recreation programs. **Our residents are import to us** and we feel they deserve quality at all times. We are so confident that our recreation programs provide high quality and enjoyment that we are backing it with a policy called the "**Good Time Guarantee**". Our promise and policy is as follows: The Sugar Grove Park District will give you a **full** refund if requested by the **beginning of the third class** if you are unsatisfied with the quality of instruction, your child's inability to adapt emotionally in the class, or the skill level is not appropriate for the participant.

- ♦ Participants must attend the first two classes of the program.
- ♦ Policy applies to **recreation programs only**. A recreation class is defined as a program where Park District personnel teach activities or skills over a period of six or more classes. This policy does not apply to special events, trips, Before and/or After CARE, Day/Sport Camps. And Youth/Adult Leagues.
- ♦ The "Good Time Guarantee" Refund Form must be filled out appropriately and received prior to the third class meeting. Forms are available on line only at our website. The Park District will not fax, mail or e-mail copies. Upon receiving your completed form before the third class, we will process a full refund of your paid fees.

Date of Application for Refund	Program Name		Dates		Session #	Program Fees
Participant's Name	Parent's Name (if participant is a minor)		Telephone (daytime)			
Street Address	City	State	Zip	E-Mail Address		
Reason for withdrawal:						
The above statements are true and accurate to the best of my knowledge.			Parent/Guardian signature			